



## How to install and activate your Holafly eSIM on **iPhone**

⚠️ **Install** before your trip and **activate** only at your destination.

<b>1. Installation</b>	<b>3</b>	<a href="#">→</a>
1.1. Manual installation	4	<a href="#">→</a>
1.2. QR code installation	8	<a href="#">→</a>
<b>2. Activation</b>	<b>12</b>	<a href="#">→</a>
<b>3. Verify your connection</b>	<b>15</b>	<a href="#">→</a>
<b>4. Help</b>	<b>16</b>	<a href="#">→</a>

# 1. Installation

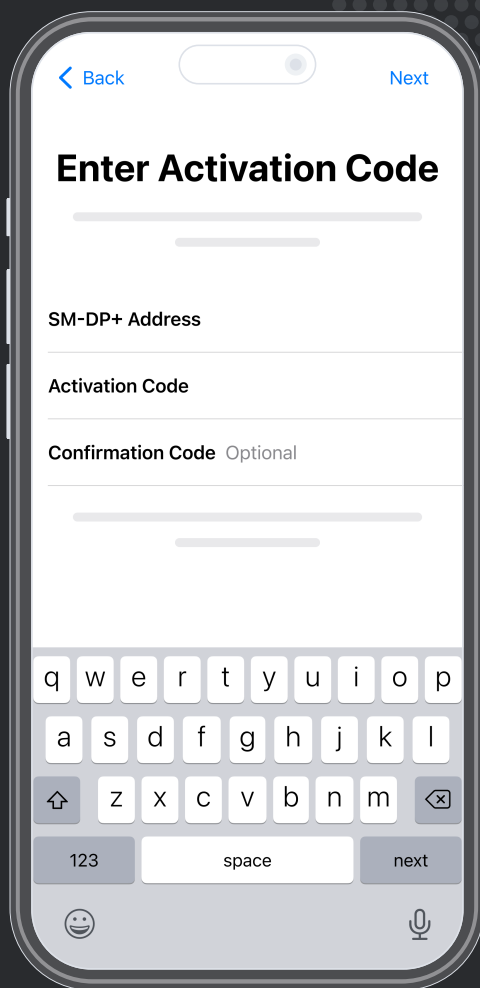
You can install your eSIM manually by copying and pasting the installation codes we send you by mail or by scanning the QR code. For the latter, you must have it printed or on another device to scan it. Choose the best option for you.

You can install your eSIM:

1. Manually by copying and pasting the installation codes or
2. Scanning the QR code.

Both were sent to you in the same email. For the latter option, you must have it printed or on another device to scan it. Choose the best option for you.

**We recommend installing the eSIM before your trip.**



Option 1

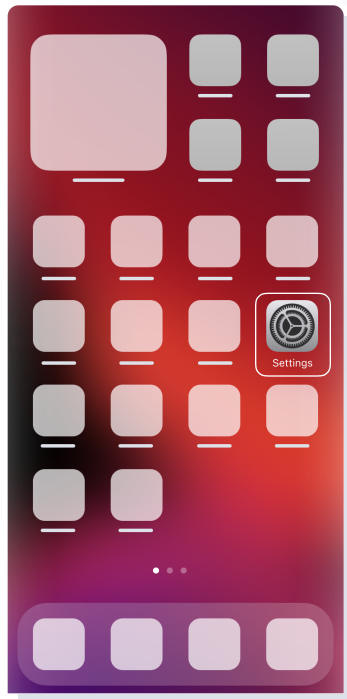
## 1.1. Manual installation

You only have to copy and paste the codes we send you by mail. This option is ideal when you do not have another device.

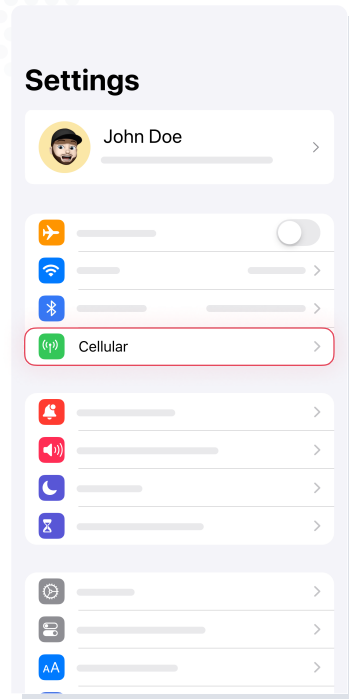


Option 1

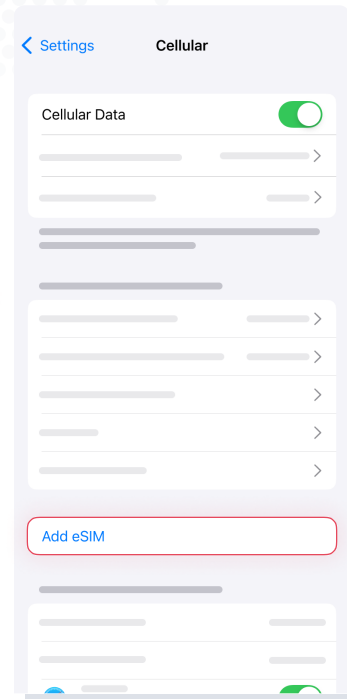
## 1.1. Manual installation



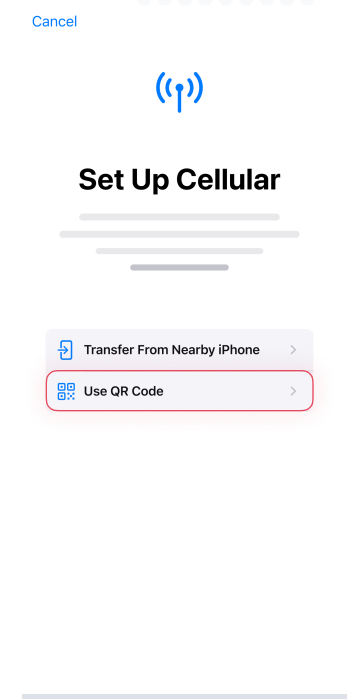
1. Go to **Settings**



2. Go to **Cellular**



3. Tap on **Add eSIM**

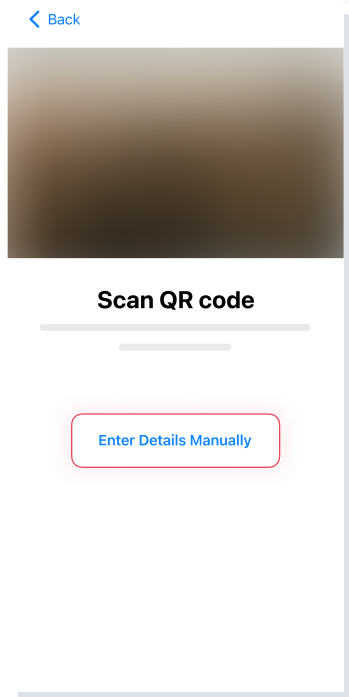


4. Select **Use QR Code**

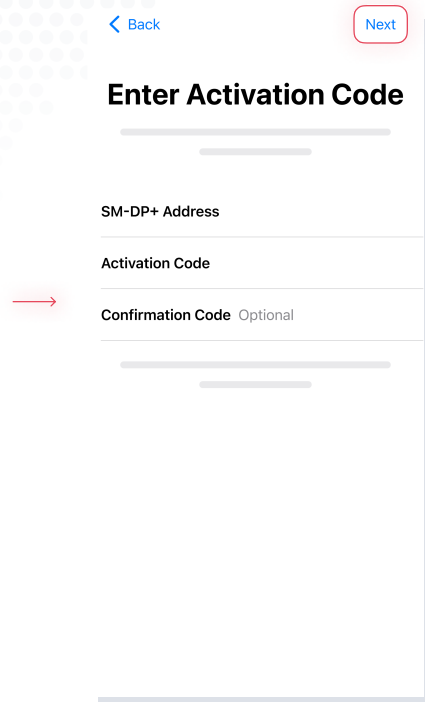


Option 1

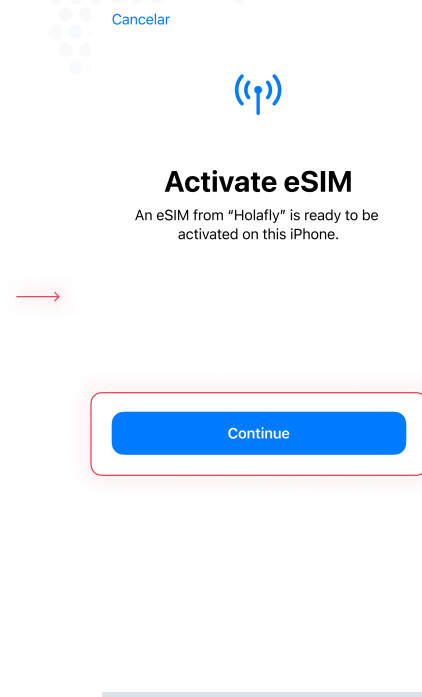
## 1.1. Manual installation



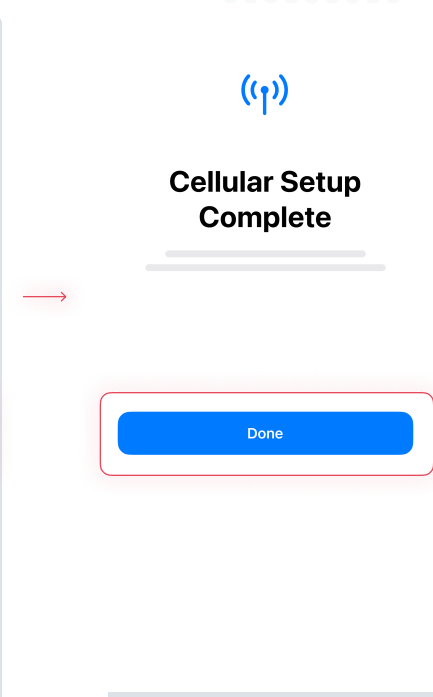
5. Tap **Enter Details Manually**



6. Paste the codes we sent to your e-mail, and tap **Connect**.



7. Tap **Continue** and wait

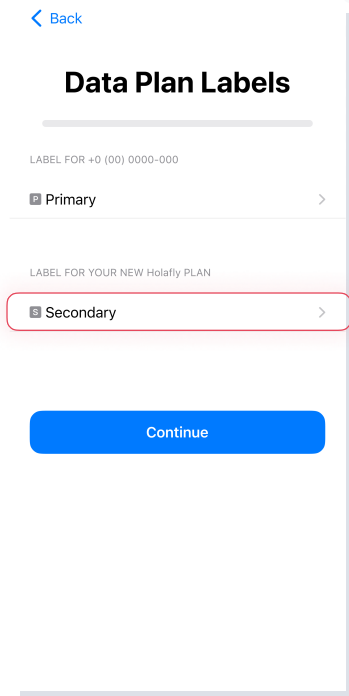


8. The installation is complete, tap **Done**

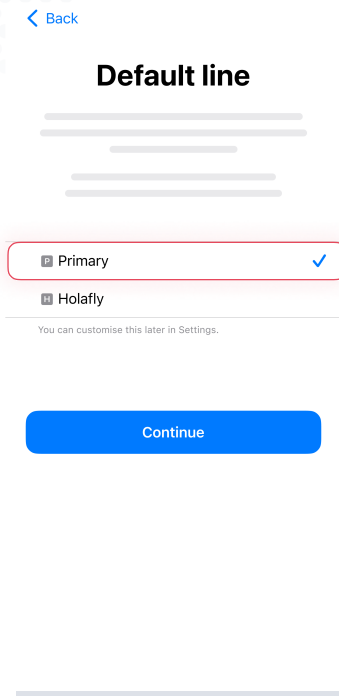


Option 1

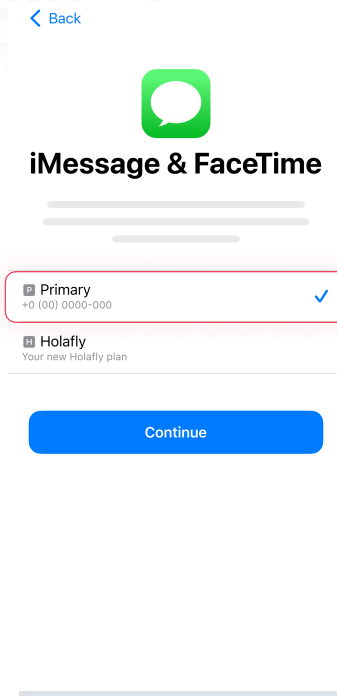
## 1.1. Manual installation



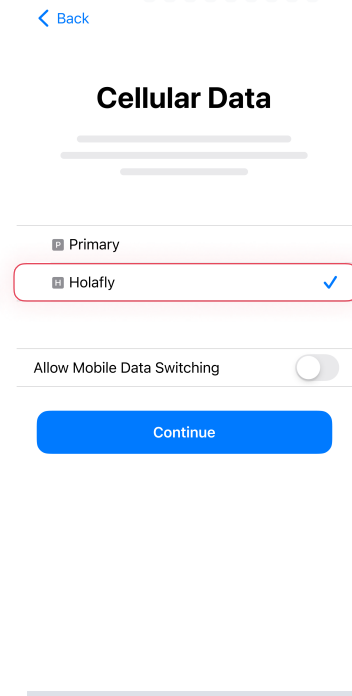
9. Select your new Holafly eSIM and rename it. Then tap **Continue**.



10. Select **Primary** as your **Default line** and tap **Continue**



11. Select **Primary** as your **line for iMessage & FaceTime** and tap **Continue**



12. Select **Holafly** as your **line for Cellular Data** and tap **Continue**



Option 2

## 1.2. QR installation

Choose this option if you have the QR code printed or on another device to scan it from your cell phone.



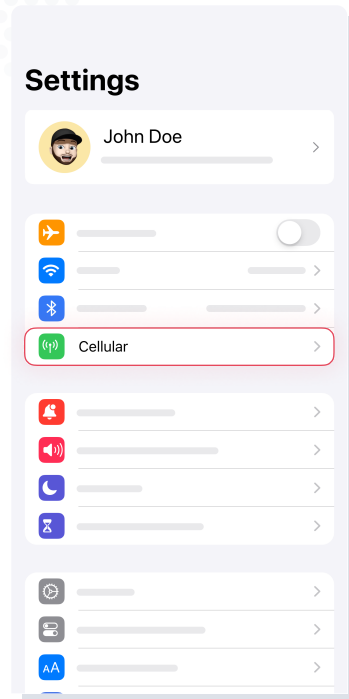


Option 2

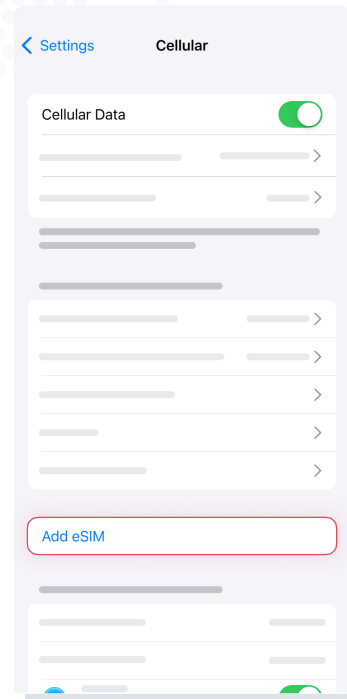
## 1.2. QR installation



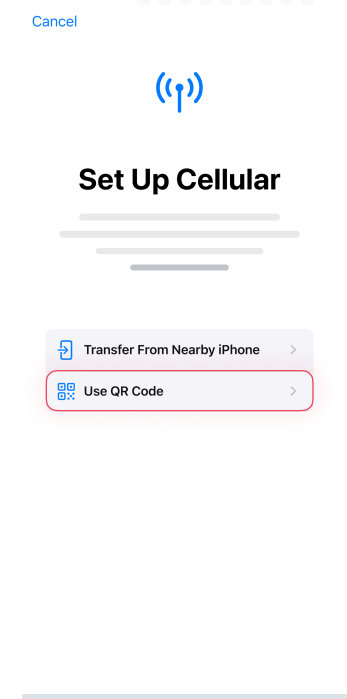
1. Go to **Settings**



2. Go to **Cellular**



3. Tap on **Add eSIM**

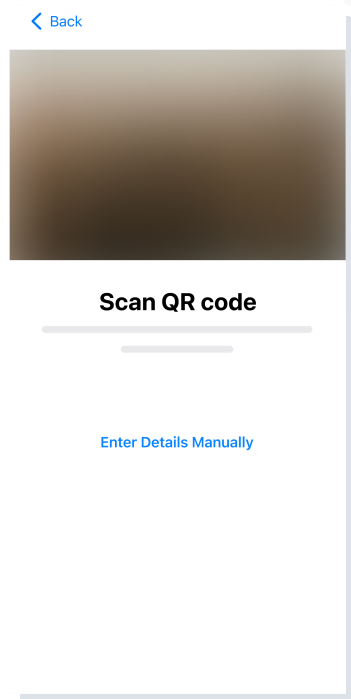


4. Select **Use QR Code**

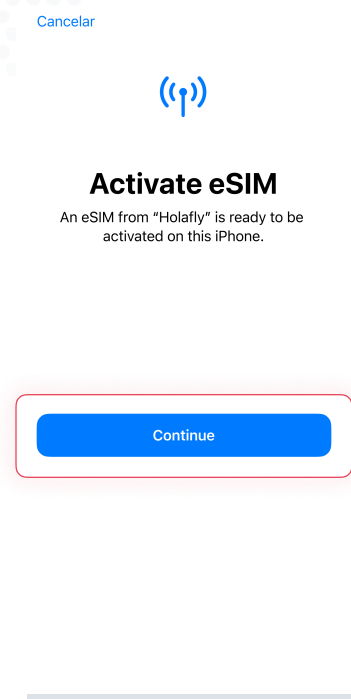


Option 2

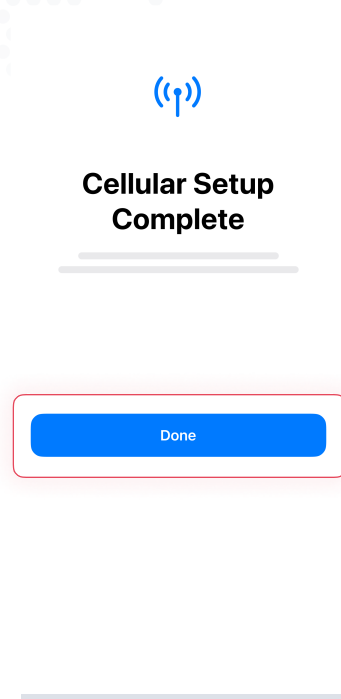
## 1.2. QR installation



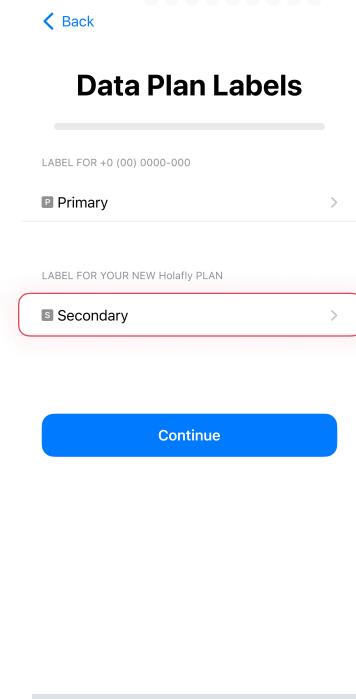
5. Scan the code you received from Holafly



6. Tap **Continue** and wait



7. The installation is complete, tap **Done**

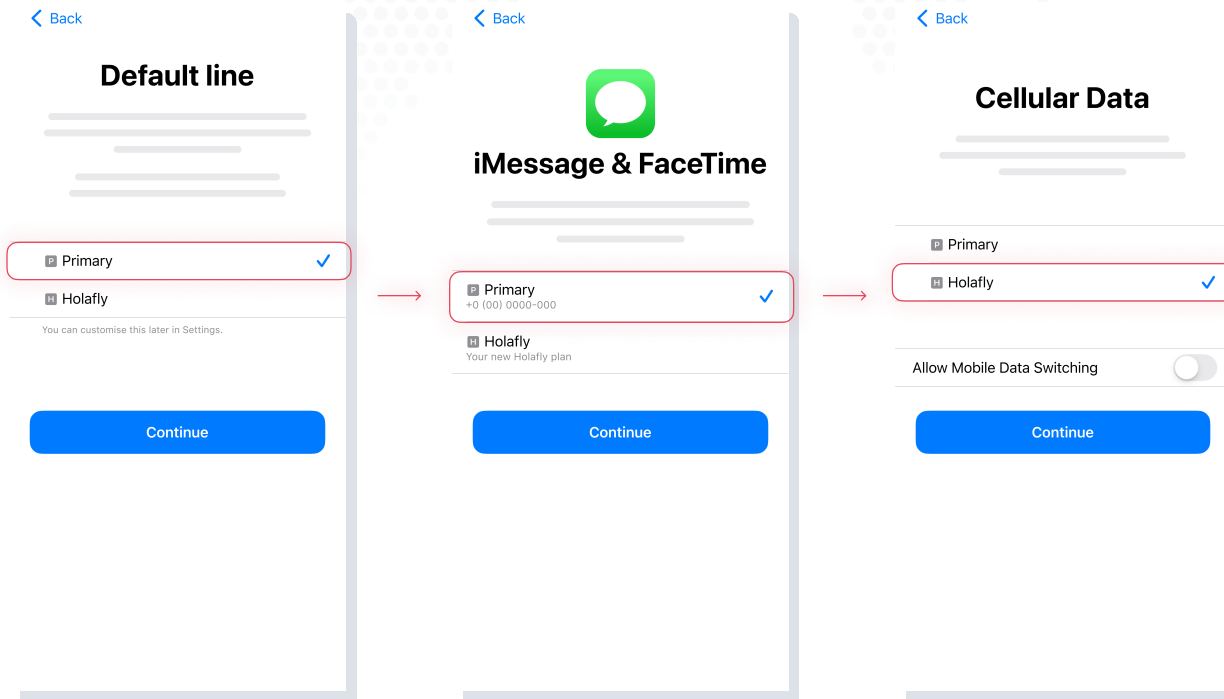


8. Select your new Holafly eSIM and rename it. Then tap **Continue**.



Option 2

## 1.2. QR installation



9. Select **Primary** as your **Default line** and tap **Continue**

10. Select **Primary** as your **line for iMessage & FaceTime** and tap **Continue**

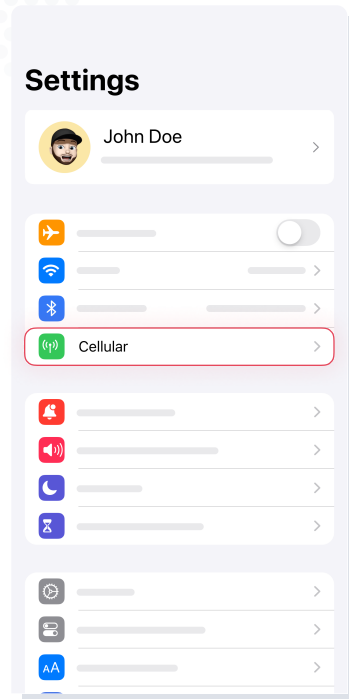
11. Select **Holafly** as your **line for Cellular Data** and tap **Continue**

## 2. Activation

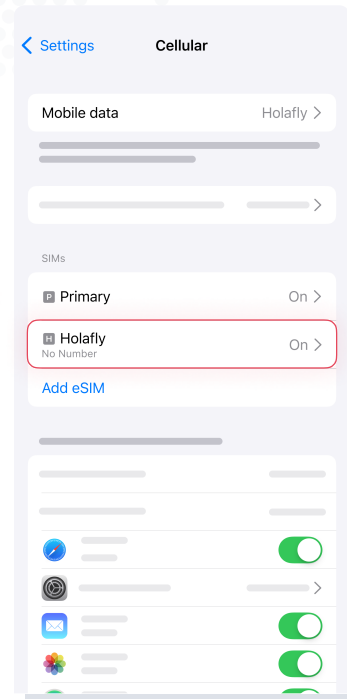
Activate only at your destination.



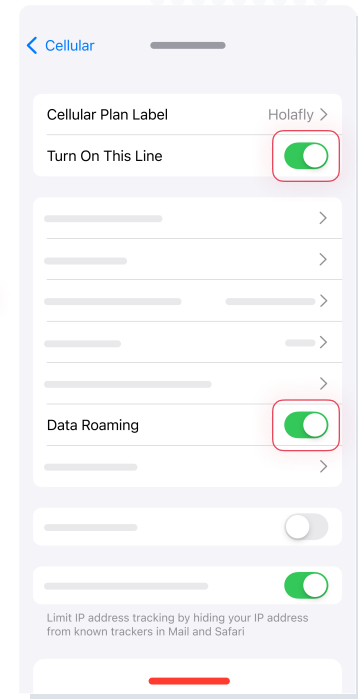
1. Go to **Settings**



2. Go to **Cellular**



3. Select your  
Holafly eSIM

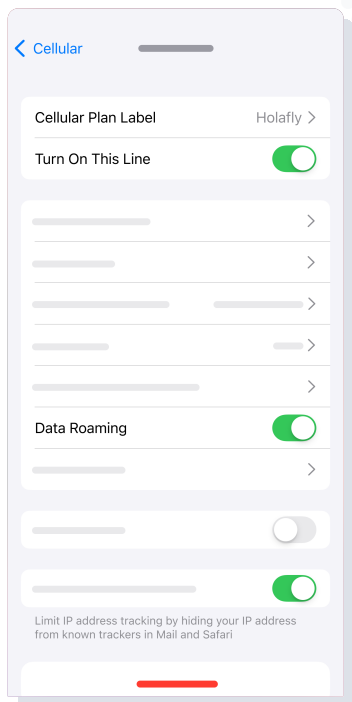


4. Turn on **Data Roaming**



## Activation 5-5 (5)

Holafly



5. The activation is done.



## 3. Verify your connection

- One way is to verify that the signal icon on the top bar of your phone has at least one bar.
- Also, you can go to **Settings** → **Cellular** and select your Holafly eSIM to verify that the Data Roaming toggle is on.



## 4. Help

Find answers to the most frequently asked questions.

Also you can write to our 24/7 Customer Service line: **+(1) 661 384-8482**





### **Can I install the eSIM without an internet connection?**

To install the eSIM it is necessary that you have an Internet connection through a WI-FI network or cellular data that allows you to carry out the necessary configuration on your cell phone. For this reason, we recommend that you install it before you arrive at your destination.

### **Can I activate the eSIM without an internet connection?**

To activate the eSIM, you do not need to have an Internet connection, since activating roaming or data roaming from your cell phone settings will activate the plan. We recommend that you activate as soon as you arrive at your destination so as not to consume your data plan ahead of time.

### **Why do I need internet to use the app?**

You need to have an Internet connection, because it is necessary to validate the data provided with third parties, and, so that you can see the consumption of your data plan.

**Bye bye, roaming.**