How to install and activate your Holafly eSIM on Samsung Galaxy

⚠ **Install** before your trip and **activate** only at your destination.

Contents

1. Installation

You can install your eSIM manually by copying and pasting the installation codes we send you by mail or by scanning the QR code. For the latter, you must have it printed or on another device to scan it. Choose the best option for you.

You can install your eSIM:

1. Manually by copying and pasting the installation codes or
2. Scanning the QR code.

Both were sent to you in the same email. For the latter option, you must have it printed or on another device to scan it. Choose the best option for you.

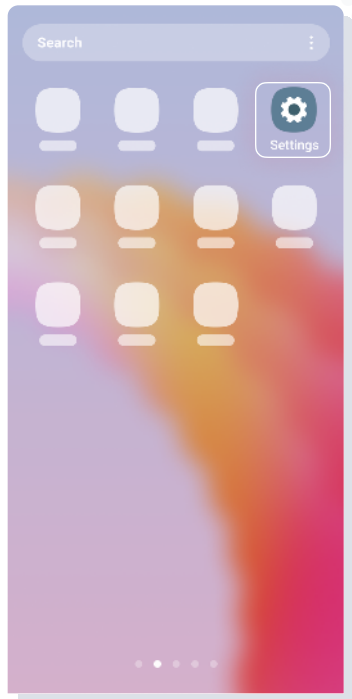**We recommend installing the eSIM before your trip.**
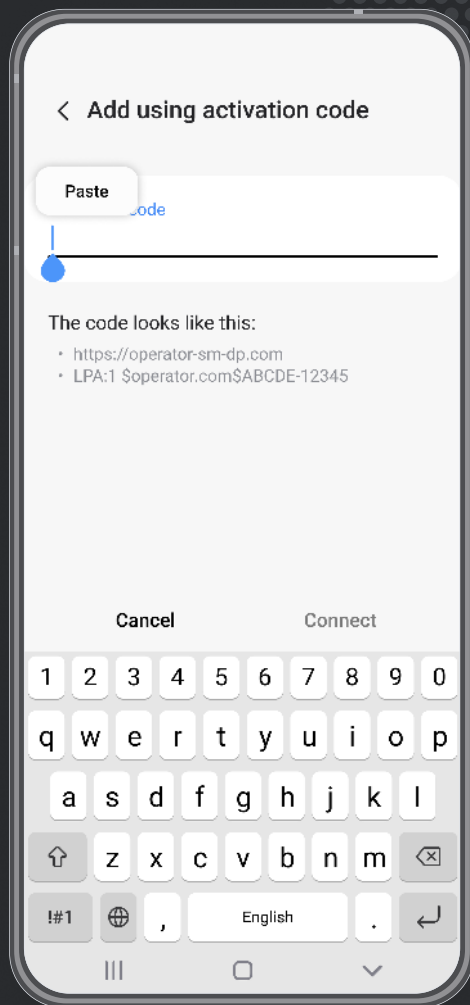
Option 1

1.1. Manual installation

You only have to copy and paste the codes we send you by mail. This option is ideal when you do not have another device.
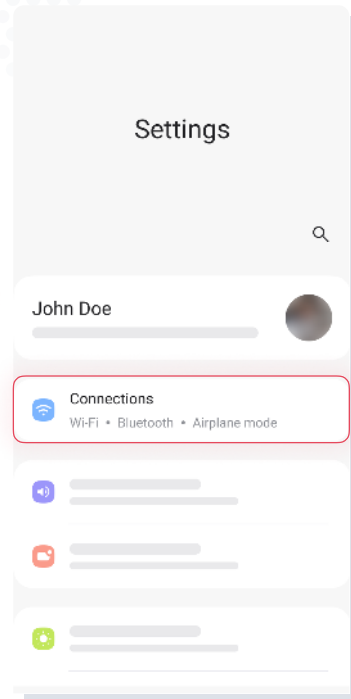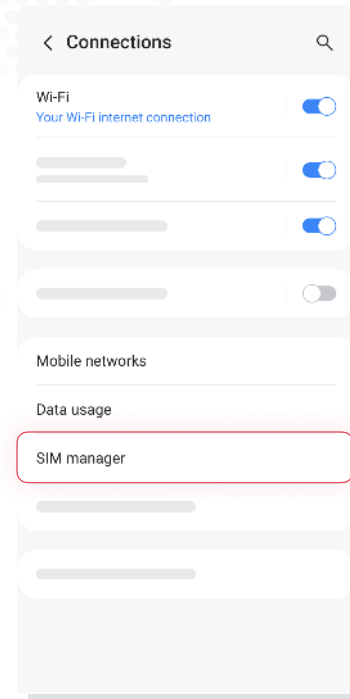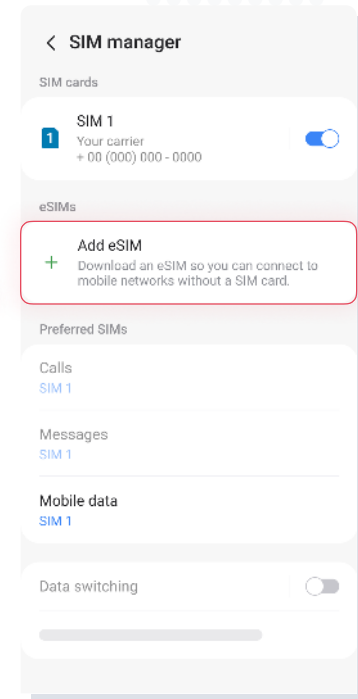
Holafly

Option 1

1.1. Manual installation

1. Go to **Settings**

2. **Connections**

3. **SIM manager**

4. Tap **Add eSIM**

Holafly
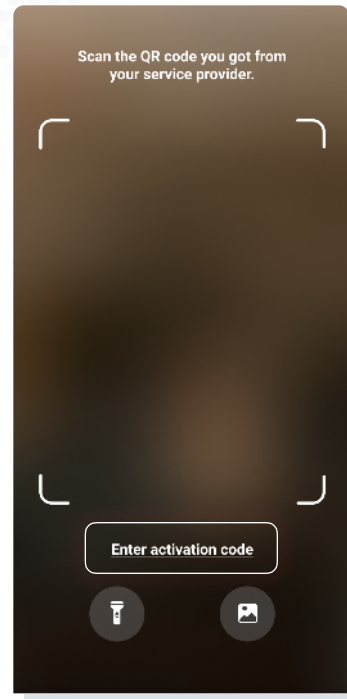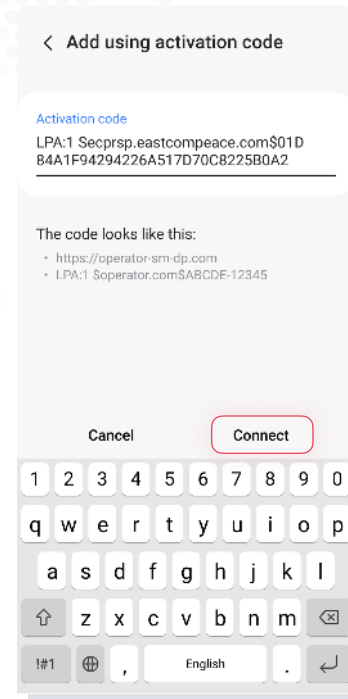
Option 1
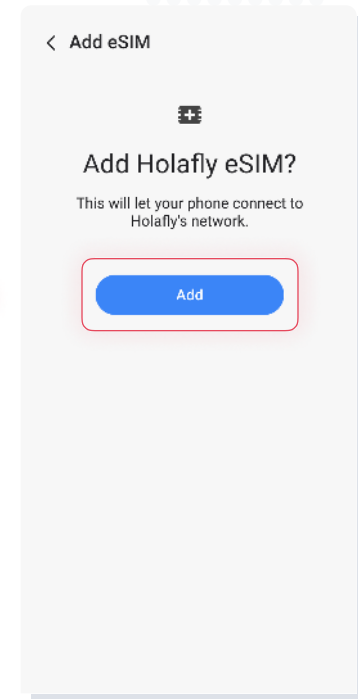
1.1. Manual installation
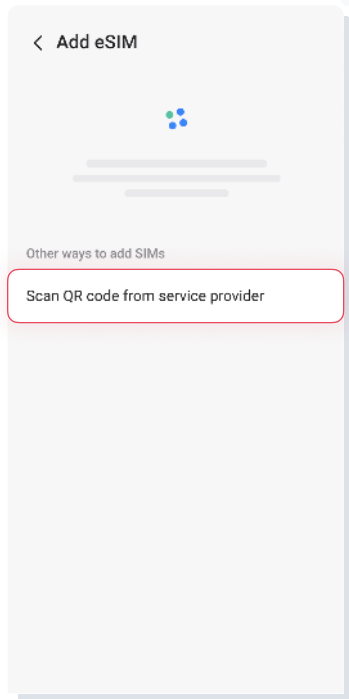
5. Scan QR code from service provider

6. Tap **Enter activation code**

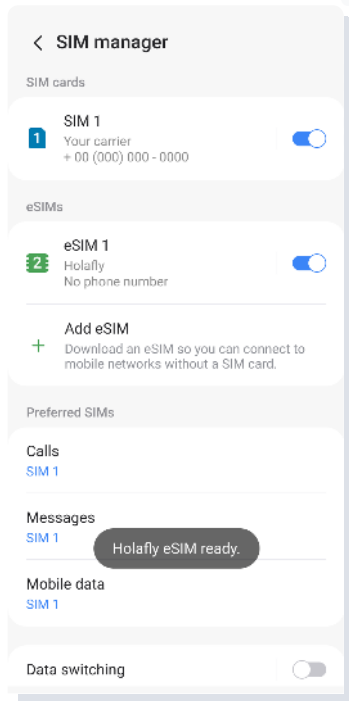7. **Paste the code** we sent to your e-mail, and **tap Connect.**

8. Tap **Add** and wait

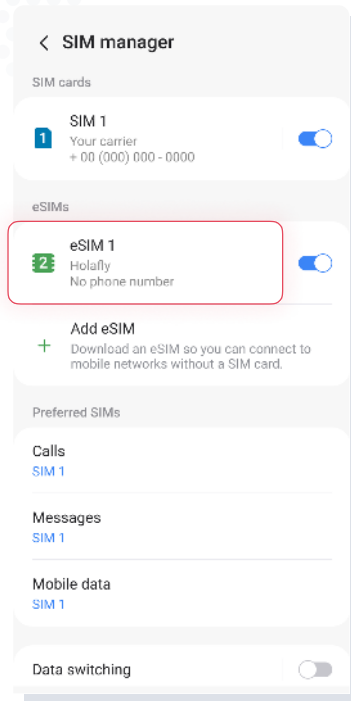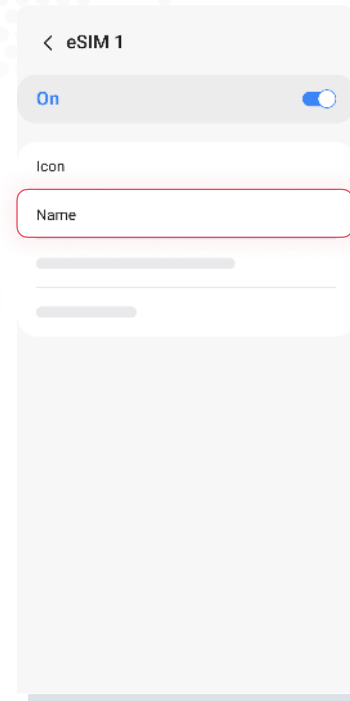How to install and activate your eSIM on Samsung Galaxy

Option 1

1.1. Manual installation

9. The installation is done

10. Tap on your new eSIM

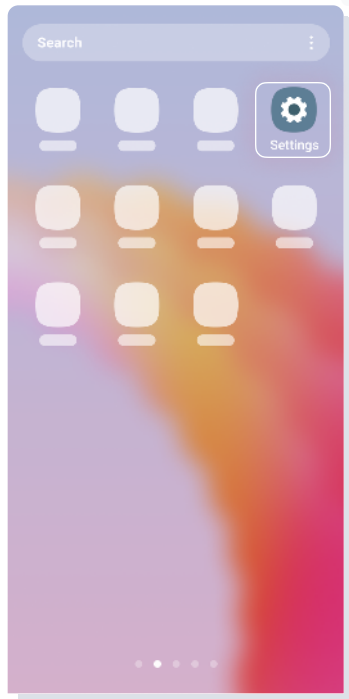**11. Tap Name and rename it. We recommend you to call it, for example: "Holafly Spain"**

Option 2

1.2. QR installation

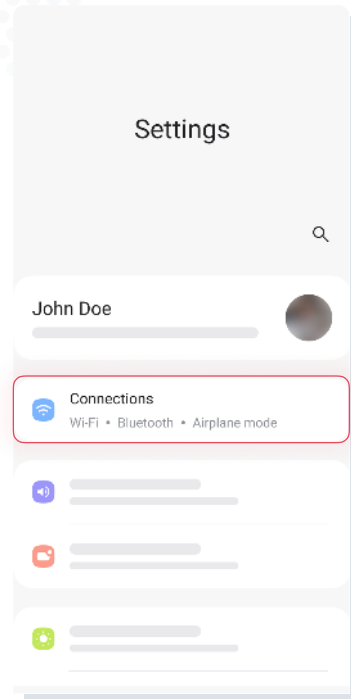Choose this option if you have the QR code printed or on another device to scan it from your cell phone.

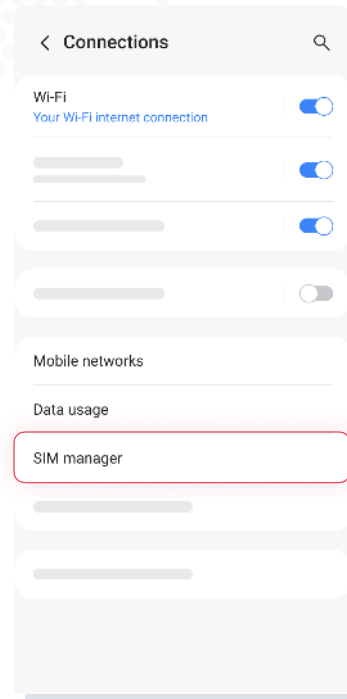**Holafly**

Option 2
1.2. QR installation
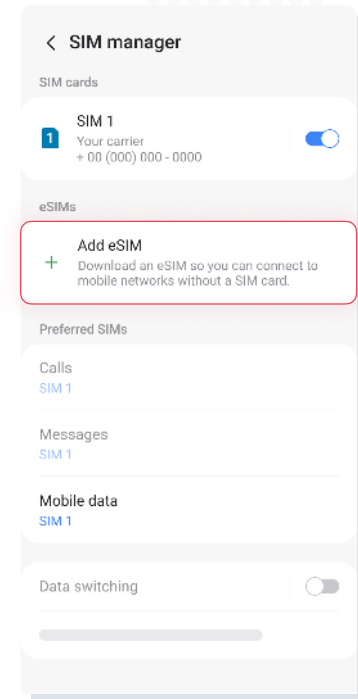

1. Go to **Settings**

2. **Connections**

3. **SIM manager**

4. Tap **Add eSIM**

How to install and activate your eSIM on Samsung Galaxy

Holafly

Option 2
1.2. QR installation
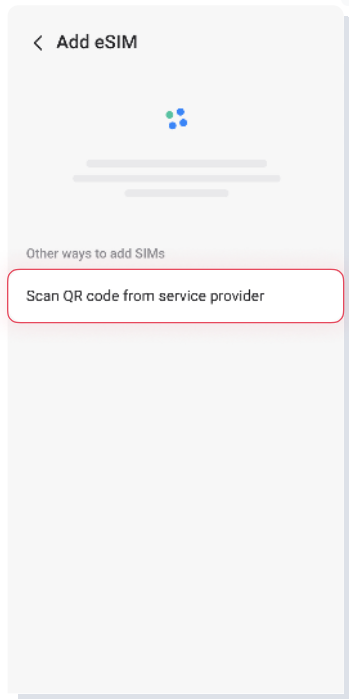
5. Scan QR code from
service provider
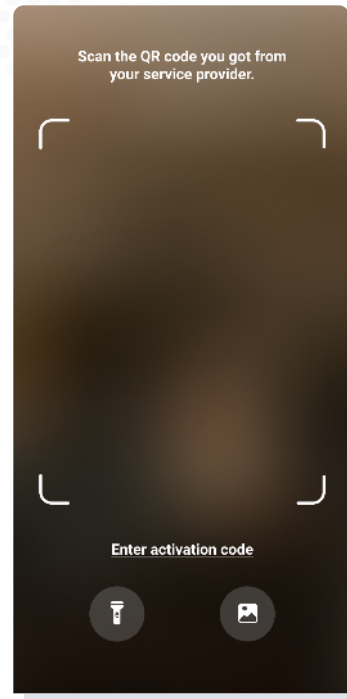
6. Scan the code
you received from Holafly
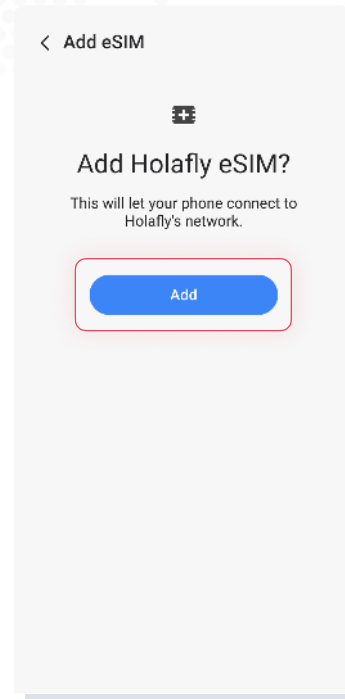
7. Tap **Add** and wait

8. The installation
is done

How to install and activate your eSIM on Samsung Galaxy
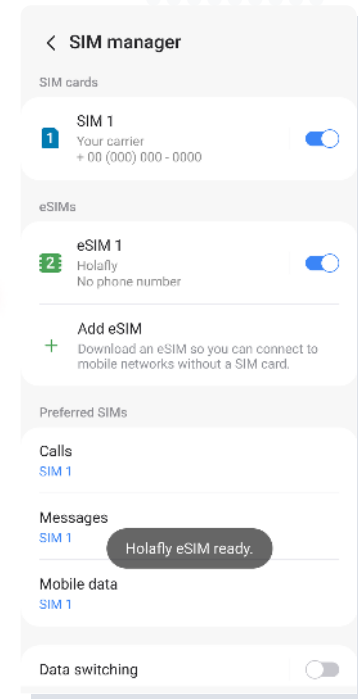
Holafly

Option 2

1.2. QR installation

9. Tap on **your** **new eSIM**

10. Tap **Name** and rename it. We recommend you to call it, for example: "Holafly Spain"

2. Activation

Activate only at your destination.

Holafly
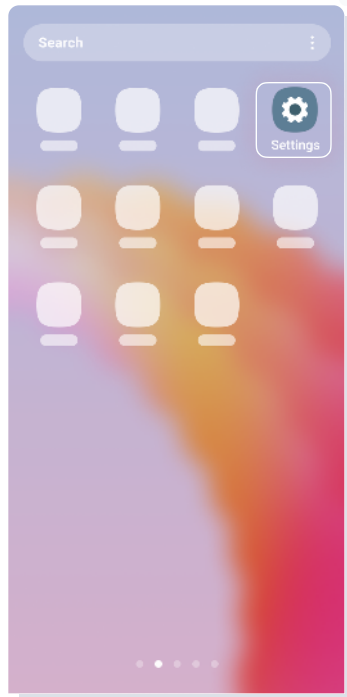
2. Activation

1. Go to **Settings**
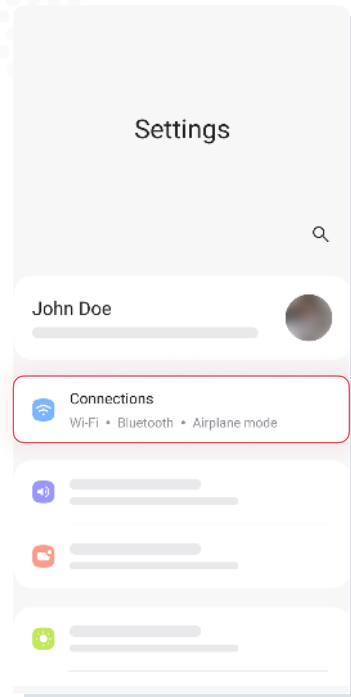
2. **Connections**

3. **SIM manager**

4. Turn on your Holafly eSIM

How to install and activate your eSIM on Samsung Galaxy

Holafly

2. Activation
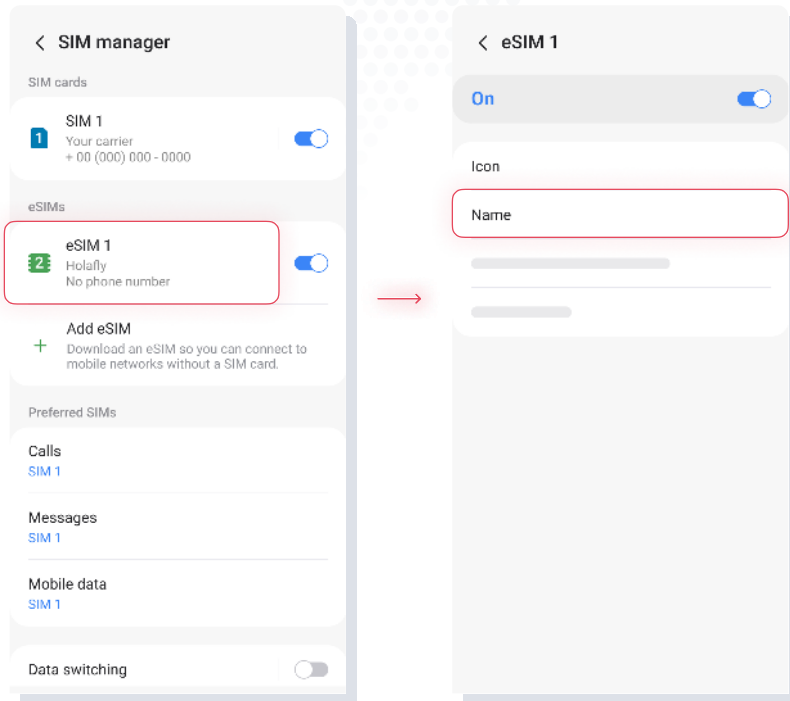

5. Tap on **Mobile data**

6. Select Holafly as your SIM for data.
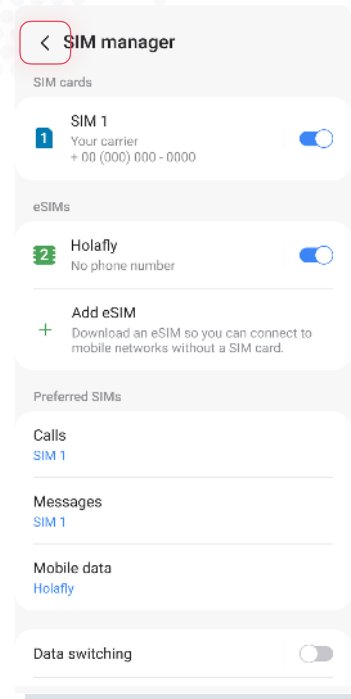
7. **Go back** to Connections

8. Tap on **Mobile networks**

How to install and activate your eSIM on Samsung Galaxy

Holafly

2. Activation

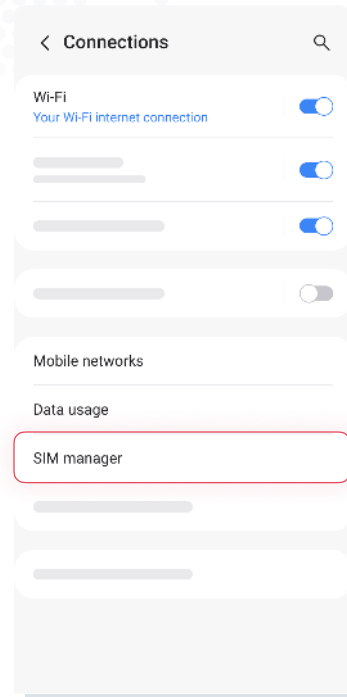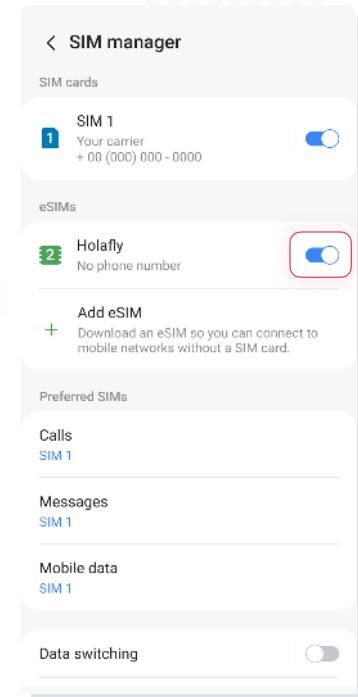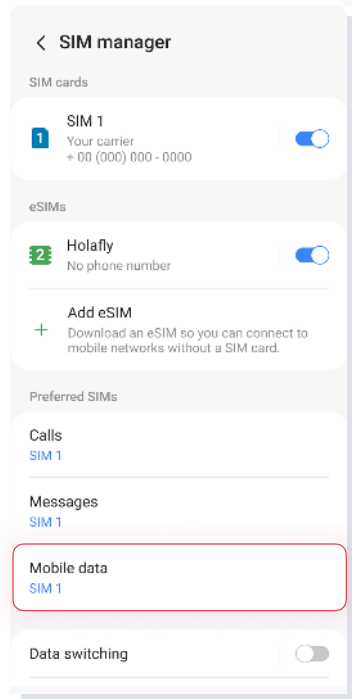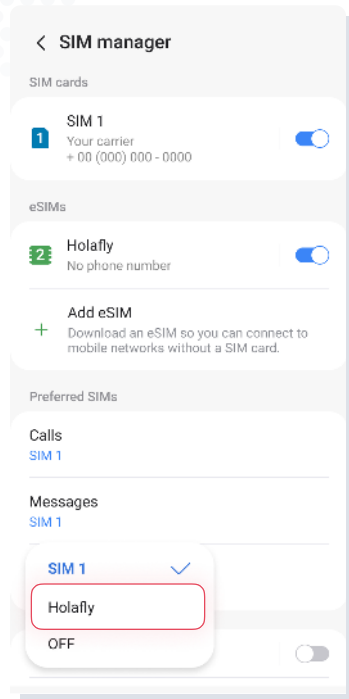|			
‹ Mobile networks	‹ Mobile networks	‹ Connections 🔍	‹ Data usage
Data roaming Using mobile data while roaming may result in additional charges.	**Data roaming** Using mobile data while roaming may result in additional charges.	Wi-Fi Your Wi-Fi internet connection	**0 B** of mobile data
			Data saver Off
		Mobile networks	SIM 1
		Data usage	
		SIM manager	Holafly
			Mobile data Access the internet through your mobile network.

9. Turn on Data roaming

10. **Go back** to Connections
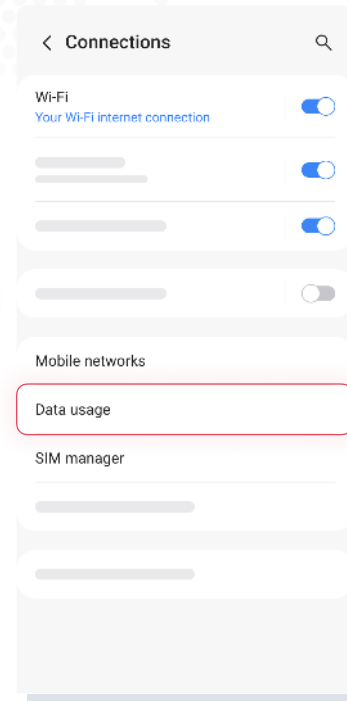
11. Tap on **Data usage**
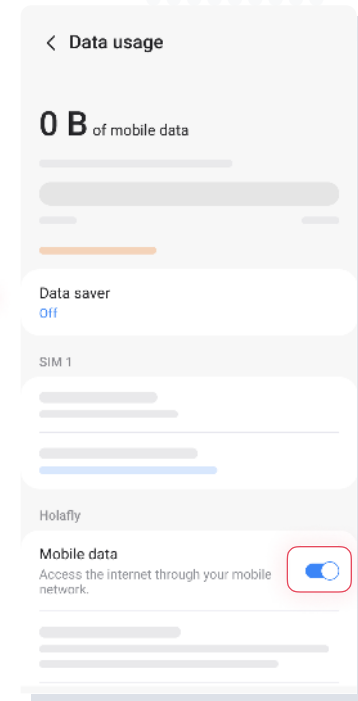
12. Make sure **Mobile data** for Holafly is on

Holafly
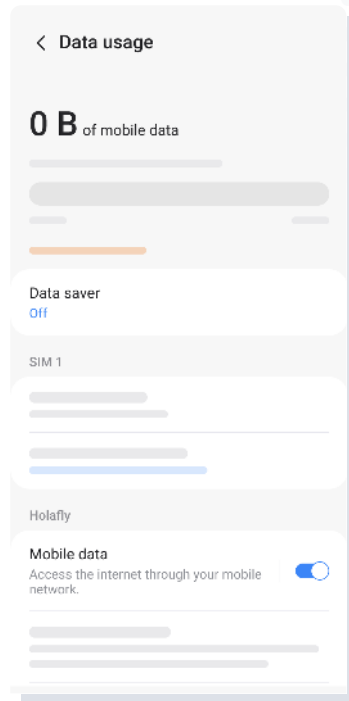
2. Activation

13. The activation is done

How to install and activate your eSIM on Samsung Galaxy ▎

3. Verify your connection

- One way is to verify that the signal icon on the top bar of your phone has at least one bar.

- Also, you can go to **Settings** → **Connections** → **Mobile networks** and verify that the Data Roaming toggle is on.

4. Help

Find answers to the most frequently asked questions.

Also you can write to our 24/7 Customer Service line: **+(1) 661 384-8482**

Can I install the eSIM without an internet connection?

To install the eSIM it is necessary that you have an Internet connection through a WI-FI network or cellular data that allows you to carry out the necessary configuration on your cell phone. For this reason, we recommend that you install it before you arrive at your destination.

Can I activate the eSIM without an internet connection?

To activate the eSIM, you do not need to have an Internet connection, since activating roaming or data roaming from your cell phone settings will activate the plan. We recommend that you activate as soon as you arrive at your destination so as not to consume your data plan ahead of time.

Why do I need internet to use the app?

You need to have an Internet connection, because it is necessary to validate the data provided with third parties, and, so that you can see the consumption of your data plan.

Bye bye, roaming.